

TRIDEX PROOF OF DELIVERY

Transact deliveries in real time to your Infor system with mobile delivery automation.



Managing customer deliveries can be tough. How many times do customers call to say that they didn't receive your delivery, or the product was wrong, that the delivery was late or there were unacceptable damages to the shipment? Many distributors spend a lot of time creating deliveries for the day, following up on those deliveries, responding to customer requests and complaints and matching paper-based delivery documents with billing invoices.

It is all too easy to misplace stacks of paperwork and create errors from manual data entry when you record deliveries into your Infor Cloudsuite Distribution system.

Tridex Systems gives you the power of mobile delivery automation with Mobile Proof of Delivery. Mobile Proof of Delivery transacts deliveries in real time to your Infor system.

DRIVERS LOVE THE TRIDEX PROOF OF DELIVERY MOBILE APPLICATION

Your drivers will find the interface fast, easy and intuitive, and they will appreciate not having to carry around stacks of delivery paperwork.

While in the field, the app gives your drivers mapping capabilities to show the proper locations of delivery addresses.

Taking advantage of the camera feature of your mobile device allows you to record the state and condition of your dropped off packages should any questions arise later. When a delivery driver takes a photo of their delivery, it serves as proof that the order was delivered

THE BENEFITS OF PROOF OF DELIVERY MOBILE APP

Proof of Delivery improves your customer service, accuracy and delivery effectiveness.

- ✘ Capture client signatures on handheld devices
- ✘ Real-time synchronization of signatures to your ERP
- ✘ Off-line capability to accommodate for remote locations
- ✘ Map feature to show delivery addresses
- ✘ Auto-ship processing for delivered orders
- ✘ Camera and image capture to record dropped off packages

Get Started Today

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as intended. This can be helpful if there are any disputes about the order, or if the customer needs to verify that the order was delivered. Additionally, taking a photo of the delivery can be helpful for the driver in case they need to make a claim for reimbursement for damages or missed deliveries.

WORKS EVEN WHEN YOU'RE OUT OF RANGE

Cell phone service can be spotty in many delivery areas, which can sometimes leave delivery drivers out of cell phone range. This can be problematic with other mobile applications when they need to synchronize data for a delivery.

Mobile Proof of Delivery even works when your drivers are out of cell coverage range. It continues to operate, process deliveries and record signatures in the field. Then when your drivers return to cellular coverage range any and all pending deliveries will synchronize to Infor Cloudsuite Distribution and process as normal.

ADMIN PORTAL ACCESS

There are a few reasons why users would want anywhere and anytime access to delivery data. Admin Portal users can check on delivery status, make changes or corrections to deliveries and manage deliveries and drives from their Liferay environment.

“This low-cost, easy to implement solution to capture signatures on a variety of mobile devices has allowed us to gain real time signatures and cut down on the amount of paperwork lost or misplaced.”

--Shane Sullivan, Director of IT, Crum Electric

